





Welcome to GeoBlue.

We'll help keep you safe and healthy as you travel the world. Your Blue Cross Global Traveler® health insurance plan features a full range of personal solutions, including concierge-level services and convenient online and mobile self-service tools available on www.geo-blue.com.

If you scheduled an appointment outside the U.S. with a GeoBlue contracted provider, contact GeoBlue to provide the doctor's office with the information required to arrange Direct Pay, so you do not have to submit a claim. For optimal service, request Direct Pay at least 48 hours prior to your appointment.

If you are scheduling an appointment with a Blue Cross and Blue Shield provider inside the U.S., call to confirm they are in network. At the time of service, you will need to show the provider your GeoBlue ID card and tell them you are covered by Blue Cross and Blue Shield.

It is also important for your provider to know:

- Your plan covers most accidents and illness without a deductible, copayment or coinsurance.
- Your name is not listed on your ID card because this is a Blanket health insurance plan.
- If your provider is in network inside the U.S., claims should be filed with the local Blue Cross and/or Blue Shield plan.

Download the GeoBlue mobile app from the Apple App Store, Google Play Store or Amazon App Store and login with the email address and password you created when you registered. The GeoBlue app provides you with the most convenient access to your ID card and GeoBlue's self-service tools.

In the event of a medical emergency

Go immediately to the nearest physician or hospital and then call or email:

• Collect: +1.610.254.8771

Toll Free within the U.S.: 1.800.257.4823

• globalhealth@geo-blue.com

We're here for you. Please contact us with any questions you have:

GeoBlue Customer Service

Collect outside the U.S.: +1.610.254.5830
Toll Free within the U.S.: 1.888.412.6403

• customerservice@geo-blue.com

www.geo-blue.com

By accepting this card and any benefits to which this card entitles the holder, the holder acknowledges that the plan pursuant to which this card is issued constitutes a contract solely between the group subscriber/participant and GeoBlue, and that GeoBlue is an independent corporation operating under a license from the Blue Cross and Blue Shield Association that permits GeoBlue to use the Blue Cross and Blue Shield Association.

Shield name and Service Marks in select service areas. Blue Cross Blue Shield Global is a brand owned by the Blue Cross and Blue Shield Association.

PLEASE CUT ALONG DOTTED LINE AND FOLD IN CENTER

GeoBlue Siglobal SNOWFLAKE Group ID: QHG9999SNOWF Copay in Network, Inside U.S. \$0 Copay Out of Network, Inside U.S. \$0 Copay Outside U.S. \$0 Copay Outside U.S. \$0

GeoBlue.

Members: See benefit booklet for services covered by your plan. Possession of this card does not guarantee eligibility for benefits.

Hospitals or Physicians Inside the U.S.: file claims with local Blue Cross and/or Blue Shield Plan

All member claims and claims incurred Outside the U.S., Puerto Rico, and U.S. Virgin Islands and all Dental and RX claims: File all claims with GeoBlue, Claims Department P.O. Box 1748, Southeastern, PA 19399-1748, ISA

Visit www.geo-blue.com for instructions

Medical benefits underwritten by 4 Ever Life Insurance Company, Oakbrook Terrace, IL, an independent licensee of the Blue Cross Blue Shield Association.

www.geo-blue.com

24/7 Member Services

Outside the U.S. +1.610.254.5830

Toll Free Within the U.S. 1.888.412.6403

customerservice@geo-blue.com

24/7 Medical Assistance and Evacuation

Collect Calls Accepted +1.610.254.8771 globalhealth@geo-blue.com

GeoBlue is the trade name of Worldwide Insurance Services, LLC (Worldwide Services Insurance Agency, LLC in California and New York), an independent licensee of the Blue Cross and Blue Shield Association.

